



## Terms and Conditions of Service

### 1. Introduction

1.1. By using, visiting and/or accessing any part of the Casino8.com website and or any sub-domain, website or mobile application that we own or operate (the “Website”) and/or registering an account on the Website you agree to be bound by these Terms and Conditions of Service, our Privacy Policy, our Cookies Policy and any other rules applicable to our betting or gaming products available on the Website (together the “Terms”), and are deemed to have accepted and understood all the Terms.

1.2. You should read the Terms carefully, if you do not agree with them and/or cannot accept them, please do not use, visit or access the Website.

1.3. The Terms may be changed by us from time to time for any reason (including compliance with applicable legislation or requirements of regulators). Current version of the Terms will be available on the Website. If you continue to use the Website after such changes come into effect you are deemed to have accepted such changes to the

Terms.

1.4. Casino8.com is operated by Casino8 Entertainment N.V. a company registered under the laws of Curacao under registration number 160337.

1.5. Casino8 Entertainment N.V. confirms that Angry Evil Games KFT. (a company registered in Hungary under registration number 01-09-395964 with its official address Budapest, Szervita ter 8) is the payment agent of Casino8 Entertainment N.V.

1.6. Reference to “you”, “your”, “customer”, “user” or “player” shall mean any person using the Website or any services available thereon and/or any registered customer of the Website.

1.7. Reference to “games” shall mean all games available on the Website. Casino8.com reserves the right to add and/or remove games from the Website at its own discretion.

## 2. Your Account

### 2.1. Legal requirements

2.1.1. Reference to the “Account” shall mean an account registered by you on the Website after accepting and agreeing to these Terms. By registering an Account you declare that you are over 18 years of age or of a higher minimum legal age as stipulated in the jurisdiction of your residence under the laws applicable to you. It is your sole responsibility to know whether the services available on the Website are legal in the country of your residence. Persons who are under age of 18 years are not allowed to use the Website and/or any services available on it.

2.1.2. You are not allowed to register on the Website and use our services if you are resident of Austria, Aruba, Bonaire, Curacao, France, Germany, Netherlands, Saba, Saint Martin, Singapore, Belize, USA, Myanmar, Iran, North Korea. We reserve the right to refuse customers from any other countries over and above the aforementioned jurisdictions, at our own discretion.

## 2.2. Registration of Account

2.2.1. In order to place bets, play games and deposit money you need to register the Account on the Website.

2.2.2. To register the Account, you must provide complete and up-to-date information including a mobile number, e-mail address, username, password and other mandatory information requested on the registration form.

2.2.3. By registering the Account on the Website you agree to specify your legal name. We may take action to check the accuracy of the information you provide. You're not allowed to change this data, but there are cases in which you can individually request for changing of data by contacting Website customer support.

2.2.4. If you choose, or you are provided with a username, password or any other piece of information as part of our security procedures, you must treat such information as confidential, and you must not disclose it to any third party. We are not responsible for any abuse or misuse of your Account by third parties due to your disclosure, whether intentional or accidental, whether active or passive, of your login details to any third party. We will never ask you to reveal your password and will never initiate contact with you to ask you for the memory joggers associated with your password.

2.2.5. Employees, former employees of service providers and/or affiliated persons are not permitted to register the accounts on the Website and cannot exploit the services and promotions available on it. Same rules apply to family members of the above mentioned. Violation of this rule will result in the account being permanently closed and the referred accounts will be considered as fraudulent. Any winnings derived from such activities will be deemed as forfeited by the account holder and only the deposited amount will be returned to the Account holder.

2.2.6 You cannot transfer, sell, or pledge your Account to another person. This prohibition includes the transfer of any assets of value of any kind, including but not limited to ownership of accounts, winnings, deposits, bets, rights and/or claims in connection with these assets, legal, commercial, or otherwise. The prohibition on said transfers also includes however is not limited to the encumbrance, pledging, assigning, usufruct, trading, brokering, hypothecation and/or gifting in cooperation with a fiduciary or any other third party, company, natural or legal individual, foundation and/or association in any way shape or form

### 2.3. Account issues

2.3.1. If you forget your password or think that somebody knows details of your personal data, or if you suspect that another user is taking an unfair advantage through cheating or collusion you must report the suspicion to us.

2.3.2. We reserve the right to declare any bet or transaction void partially or in full if we, at our own discretion, would deem it that any of the following circumstances have occurred: a) the Account holder or people associated with the Account holder may directly or indirectly influence the outcome of an event; b) the Account holder and or people associated with the Account holder are directly or indirectly avoiding the rules of the Website; c) the result of an event or the bet has been directly or indirectly affected

by criminal activity; d) the odds of an event have significantly been changed due to a public announcement in relation to the event; e) bets have been placed that would not have been accepted otherwise, but they were accepted during periods when the Website have been affected by technical problems; f) due to an error, such as a mistake, misprint, technical error, human error, force majeure or otherwise, bets have been offered, placed and or accepted due to this error.

2.3.3. When we close or suspend an Account for whatever reason, we reserve the right to close any future Accounts that may be registered by the same person, device, address, or that may use the same payment wallets or credit cards and void/cancel all bets and transactions of that Accounts.

2.3.4. We offer two-factor authentication (2FA) as additional protection from unauthorized use of your Account. You are responsible for keeping your login information confidential and making sure it cannot be accessed by another person.

2.4. By registering the Account on the Website you undertake, declare and warrant that

2.4.1. You are over 18 years of age or such higher minimum legal age of majority as stipulated in the laws of jurisdiction applicable to you and, under the laws applicable to you, you are allowed to participate in the Games offered on the Website

2.4.2. You will use this Website and your Account solely and exclusively for the purpose of your genuine participation in the games and not for any financial or other operations; your participation in the games will be strictly in your personal non-professional capacity for recreational and entertainment reasons only

2.4.3. You participate in the Games on your own behalf and not on behalf of any other person.

2.4.4. You are not resident in Austria, Aruba, Bonaire, Curacao, France, Netherlands, Saba, Saint Martin, Singapore, Belize, USA, Myanmar, Iran, North Korea.

2.4.5. All information that you provide to Casino8.com is true, complete, and correct, and that you shall immediately notify us of any change of such information.

2.4.6. You are solely responsible for reporting and accounting for any taxes applicable to you for any winnings that you receive from Casino8.com.

2.4.7. All money that you deposit into your Account is not tainted with any illegality and, in particular, do not originate from any illegal activity or source.

2.4.8. You understand that by participating in the games you take the risk of losing money deposited into your Account.

2.4.9. You shall not be involved in any fraudulent, collusive, fixing or other unlawful activity in relation to your or third parties' participation in any of the games and shall not use any software-assisted methods or techniques or hardware devices for your participation in any of the games. Casino8.com hereby reserves the right to invalidate or close your Account or invalidate your participation in a game in the event of such behaviour.

2.4.10. In relation to deposits and withdrawals of funds into and from your Account, you shall only use credit cards and other financial instruments that are valid and lawfully belong to you.

2.4.11. The computer software that we make available to you is owned by Casino8.com or other third Parties and protected by copyright and other intellectual property laws. You may only use the software for your own personal, recreational uses in accordance with all rules, terms and conditions hereby established and in accordance with all applicable laws, rules and regulations.

2.4.12. Games played on the Website should be played in the same manner as games played in any other setting. You shall be courteous to other players and representatives of Casino8.com and shall avoid rude or obscene comments, including in chat rooms.

### 3. Multi Accounts

3.1. You can sign up (register) and use only one Account on the Website

3.2. Only one Account for each household, IP address and computer or device is allowed. If two or more users share the same household, IP address and computer or device we must be informed by the respective Accounts' holders in advance.

3.3. If you sign up or attempt to register more than one Account, for whatever reason, we may block or close any or all of your Accounts at our discretion. We may also void all the bets that have been placed in the duplicate Accounts, block bonuses and gifts and void withdrawal requests. In addition, any returns, winnings, or bonuses have been gained or accrued during the duplicate account lifecycle will be forfeited from you.

### 4. Payouts

4.1. When the outcome of a Game you participate in becomes determined or, where

applicable, Casino8.com has confirmed the relevant result of an event and settled the markets, all winnings will be available on your Account.

4.2. If Casino8.com mistakenly credits your Account with winnings that do not belong to you, whether due to a technical or human error or otherwise, the amount will remain property of Casino8.com and the amount will be deducted from your Account. If prior to Casino8.com becoming aware of the error you have withdrawn funds that do not belong to you, without prejudice to other remedies and actions that may be available at law, the mistakenly paid amount will constitute a debt owed by you to Casino8.com. In the event of an incorrect crediting, you are obliged to notify Casino8.com immediately.

4.3. Casino8.com will carry out additional verification and identification procedures for any withdrawal and reserves the right to carry such verification procedures at any level of withdrawals. All transactions will be checked to prevent money laundering.

## **5. Deposits**

5.1. To have a possibility to place bets and play for real money you have to deposit money into your Account. You can deposit at any time online by using your debit or credit card, e-wallet, via a bank transfer or via all available deposit methods. All available deposit methods you can find in “deposit page” on the Website. Cash or cheques are not an accepted method of deposit. Please note that some of the methods may not be available in some countries.

5.2. We accept payments in various currencies. Any payment received by Casino8.com in a currency other than the currency of your Account will be converted into the currency of your Account, at the prevailing exchange rate. Please note that any exchange premiums are payable by you.



5.3. Casino8.com reserves the right to use additional procedures and means to verify your identity (“KYC”) when effecting deposits into an Account and to close an Account if you fail to send these documents to Casino8.com.

5.4. Casino8.com does not grant any credit for the use of its services.

5.5. By depositing you confirm that all deposits are authorized and you won't try to decline them or take any action which will cause such payment to be reversed, in order to avoid any legitimate liability.

5.6. As a prevention of money laundering, a deposit must be wagered at least once before a withdrawal can be made. Please note that if wagering requirements are in place, the wagering requirement needs to be respected before a withdrawal is requested.

5.7. Casino8.com doesn't allow making third party deposits (by a friend, relative, partner, wife or husband). All payments have to be made from an account or credit card that is registered on the Account holder. If the third party deposits are noticed all winnings will be forfeited and sent back to Casino8.com, and the deposit will be returned to the rightful owner of an Account/credit card. If banking transfer requires a charge while returning money back to the rightful owner, the charge will be deducted.

## **6. Withdrawals**

6.1. You have to provide your KYC documents, credit card pictures (both sides, front and back; the card number should be with the first 6 and last 4 digits of the card clearly readable, while the remaining digits of the card number and CVV / CVC code should not

be visible) and bank statement, copy of a personal identification document, proof of address, proof of ownership of any other used payment method when claiming the withdrawal for the first time. Additional requirements depending on payment channels will apply.

6.2. Casino8.com reserves the right to change the maximum allowed sum for each payment system per one transaction at any time and without prior notification.

6.3. A withdrawal request will not be processed until all wagering requirements have been met

6.4. It will not be possible to withdraw funds marked as “bonus”, as well as funds stuck in an aborted game

6.5. Casino8.com has the right to refuse withdrawal if the total bet amount is less than the amount of the last deposit. You have to turn over the initial deposit at least one time before being able to withdraw

6.6. All withdrawal requests are processed within two (2) banking days, but there are cases where these timing can be longer, depending on payment channels, additional account checks and public holidays

6.7. A user cannot withdraw funds in excess of his/her Account balance

6.8. Withdrawals will be made to your bank account or other withdrawal methods available to you in “cashier”. The withdrawals are processed by the method used by the user to deposit funds into Account balance.

6.9. When a withdrawal is cancelled, the funds are returned back to your Account and you can make use of those funds accordingly on the Account. Casino8.com does not assume any responsibility for any funds lost during gameplay following a withdrawal cancellation either by you or by us

6.10. Please be advised that our products are consumed instantly during gameplay. Thus, we cannot provide refunds, returns of monies, or cancellation of the requested service when playing. If you play a game with real money, the money will be drawn from your Account instantly

6.11. The maximum withdrawal amount processed to a player is 4,000 USD (or equivalent in your account currency) per day, 10,000 USD (or equivalent in your account currency) per week and 40,000 USD (or equivalent in your account currency) per month, with some exceptions can be made

6.12. Prior to accepting a withdrawal we may request that you provide legal identification for example certified copies of passports, ID cards or other such documentation as we feel is required in the circumstances. We may also carry out phone verification, face verification or other such verification as is required to ensure that you are who you say you are

6.13. You can only have one pending withdrawal (ie. requested but not processed) per payment method at any one time. Furthermore, depending on the method used, you can make only one withdrawal request per 24 hours period

6.14. If you win more than Euro 50,000 (or the equivalent in your Account currency), Casino8.com reserves the right to divide the pay out into monthly instalments of maximum Euro 50,000 (or the equivalent in your Account currency), until the full amount is paid out.

6.15. The maximum daily winning amount for one Customer cannot exceed Euro 100,000 or the equivalent in your Account's currency. The "day" means the time between 00:00 GMT and 23:59 GMT.

## 7. Account Closure

7.1. You may close your Account at any time and request a withdrawal of the balance of the Account, subject to the deduction of relevant withdrawal charges. To close your Account, you must first cancel any open bets if applicable, and contact the Website customer support. The effective closure of the Account will correspond to the termination of Casino8.com. In case the reason behind the closure of the Account is related to concerns about possible gambling addiction you shall inform Casino8.com.

7.2. The method of repayment will be at our absolute discretion

7.3. Casino8.com reserves the right to close your Account and to refund to you the "available to withdrawal" balance, subject to the deduction of relevant withdrawal charges and without any obligation to state a reason or give prior notice

7.4. Casino8.com reserves the right to cancel and remove any bonus amount awarded to you if not been used within 1 week from the date awarded

7.5. Casino8.com reserves the right to refuse a withdrawal claim in case of fraud, in which case an Account will be suspended and the payment not processed.

7.6. Casino8.com will review all player Accounts and classify them at its discretion. Once a player is classified as a “bonus hunter” or “bonus abuser” (includes any attempts by the user to spend the bonus balance in the first place, relative to the real balance), all winnings and bonuses will be void and the Account will be suspended and the payment not processed.

## **8. Personal Information**

8.1. Casino8.com will comply with applicable data protection laws in respect of the personal information you supply to us. Your personal information is processed in accordance with our Privacy Policy, a copy of which is available on the Website.

## **9. Breach of Rules, Security Team, Criminal Activity, Collusion and Cheating and Fraudulent Activity**

9.1. Breach of Rules Constitute breaches of the rules, among other: a) Use of bots, use of real-time assistance (tool or service which reads the current game state and gives a user aid on decisions or takes actions for human). b) Fraudulent usage of software (breaking into software, bug usage, etc.). c) Collusion (when two or more user arrange to get an unfair advantage over their direct opponents or an entire field of opponents in games or tournaments). d) Unfair actions (bum hunting, collusion, use of artificial intelligence, rat holing, griming, hit-and-running, buttoning, and other behaviors which are unethical in

the poker community). e) Account sharing (it is forbidden to share your Account, users can only access Accounts registered by themselves). f) Ghosting (it is forbidden to play on behalf of someone else or allow anyone play on their Account). g) Chip dumping (when user intentionally loses chips to other player). h) Multi-accounting. i) Remote desktop access or screen sharing programs usage. j) Virtual machines and emulators usage. k) VPN/VPS, location masking programs usage. l) Data mining programs and mining usage, third party software usage. m) Offensive profiles, offensive behaviour in chat (nicknames and avatars of users shouldn't be offensive to other users, for example expletives, insults, political, racial, or sexual implications, users shouldn't use offensive language while chatting) any attempts by the user to spend the bonus balance in the first place, relative to the real balance

9.2. Security Team The Security Team's main objective is to provide a safe poker environment. In the event of a severe breach (or repeated breaches), your Account may be locked to allow for an investigation of the breach. While your Account is locked, access to your account, log in, gameplay, withdrawal, deposits, or inter-wallet transfers may be restricted. The following actions can be taken for confirmed breaches: (i) warning; (ii) permanent closure of your Account (iii) balance confiscation.

9.3. Criminal Activity In the case when any irregularity (including a suspicion of attempted money-laundering or fraud) has been noticed, Casino8.com reserves the right to close Accounts and/or report about criminal or other suspicious activities to the relevant existing regulatory or law enforcement authorities. All offenders' Account balances will be blocked, withdrawals will be void, deposits and winnings will be forfeited.

9.4. Collusion and Cheating Casino8.com is eligible to disable users Accounts and forfeit their Account balances (including deposits and winnings) if they will be noticed of gaining, attempting to gain an advantage of trading information of their cards or establishing a collusive agreement with other users to take an unfair advantage. These advantages may consist of chip dumping and transfer, discussing a hand during play, use of multiple Accounts, soft playing. Casino8.com provides the rigorous examination of play by both manual and automated ways and investigates all related user complaints. In addition, Casino8.com provides proactively and randomly examining gameplays and Accounts.

9.5. Fraudulent Activity Once Casino8.com noticed a fraudulent, unlawful, dishonest or improper activity (including using the VPN, proxy or similar service that masks or manipulates the identification of your real location, or making bets, wagers or Poker play through a third party or on behalf of a third party) on the Website, we are eligible to block user's Account with forfeiting of all Account balances without prior notification. In such cases, Casino8.com reserves the right to report fraudulent activity to existing regulatory and law enforcement authorities including but not limited to banks, credit card companies and/or any person or entity that has the legal right to such information, and/or taking legal action against such user.

9.6. We reserve the right to protect our players from professional poker players. We will remove those who may seek to exploit and create a toxic environment.

## 10. Live Chat

10.1. As part of your use of the Website, Casino8.com may provide you with a chat facility, which is moderated by us and subject to controls. We reserve the right to review the chat and to keep a record of all messages. Your use of the chat facility should be for recreational and socializing purposes, and is subject to the following rules: a) You shall not make any statements that are sexually explicit or grossly offensive, including expressions of bigotry, racism, hatred, or profanity. b) You shall not make statements that are abusive, defamatory or harassing or insulting to the Website or Casino8.com. c) You shall not make statements that advertise, promote or otherwise relate to any other online entities. d) You shall not make statements about Casino8.com, the Website, or any other Internet site(s) connected to Casino8.com that are untrue and/or malicious and/or damaging to Casino8.com. e) You shall not collude through the chat rooms or separate chat. Any suspicious chats will be reported to the relevant regulatory or law enforcement authority.

10.2. In the event if you breach any of the above provisions relating to the chat facility, Casino8.com shall have the right to remove you from the chat room or immediately terminate your Account. Upon such termination, Casino8.com shall refund to you any funds which may be in your Account minus any amount which may be owing to us at such time (if any).

## 11. Liability Limitation

11.1. Casino8.com is not liable for any downtime, server disruptions, internet disruptions, lagging, or any technical disturbance to the gameplay. Refunds may be given solely at the discretion of Casino8.com.



11.2. Casino8.com shall accept no liability for any damages or losses which are deemed or alleged to have arisen out of or in connection with Website or its content, including without limitation, delays or interruptions in operation or transmission, loss or corruption of data, communication or lines failure and internet, any person's misuse of the Website or its content or any errors or omissions in content.

11.3. In the event a Game is started but miscarried because of a failure of the system, Casino8.com shall refund the amount wagered in the Game to you by crediting it to your Account or, if an Account no longer exists, by paying it to you in an approved manner.

11.4. Casino8.com disclaims any liability for inaccurate information, whether caused by the Website, user's equipment, or by human or technical errors.

11.5. In any event, Casino8.com liability is limited to the direct and proven damages exclusively caused by Casino8.com, excluding indirect, consequential damages and loss of profits. This provision prevails in the event of conflict with any other provision.

## 12. Assignments of Rights

12.1. Casino8.com reserves the right to assign or otherwise lawfully transfer its rights and obligations under the Terms. You shall not assign or otherwise transfer your rights and obligations under these Terms.

## 13. Complaints

13.1. If you have a complaint, you can email to the Website customer support at [help@Casino8.com](mailto:help@Casino8.com).

13.2. Casino8.com will use best efforts to resolve a reported matter promptly.

13.3. If you have a query with regard to any transaction you may contact Casino8.com at [support@Casino8.com](mailto:support@Casino8.com) providing details. We will review any queried or disputed transactions. Our judgment is binding and final.

## 14. Agreement and Admissibility

14.1. These Terms, the Privacy Policy, the Cookies Policy and any document expressly referred to in them and any guidelines or rules posted on the Website constitute the entire agreement and understanding between you and Casino8.com with respect to this Website and, save in the case of fraud, it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral or written, between you and Casino8.com with respect to this Website.

14.2. A printed version of these Terms and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relate to these Terms to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form.

14.3. If any provision of these Terms is held to be illegal or unenforceable, such provision shall be severed from these Terms and all other provisions shall remain in force unaffected by such severance.

14.4. In case of inconsistency of textual content between language versions, the English version of the Website shall prevail.

14.5. These Terms are governed by the laws of Curacao and the parties agree to the jurisdiction of the Curacao courts and to the rules of arbitration in accordance with Curacao, Arbitration:

## 15. Copyright

15.1. We are the sole owners of the trademark Casino8.com and the Casino8.com logo. Any unauthorized use of the Casino8.com trademark and the Casino8.com logo may result in prosecution.

15.2. <https://www.Casino8.com/> is the uniform resource locator of the Website operated by Casino8.com and no unauthorized use may be made of this URL on another website or digital platform without our prior written consent.

15.3. Casino8.com is the owner or the rightful licensee of the rights to the technology, software and business systems used within this Website.

15.4. The contents and structure of the Casino8.com Website pages belong to Casino8.com, all rights reserved. The copyright in this Website including all text, graphics, codes, files, and links belongs to Casino8.com and the site may not be reproduced, transmitted or stored in whole or in part without our written consent. Your

registration and use of our system do therefore not confer any rights whatsoever to the intellectual property contained in our system.

15.5. Links to the Website and any of the pages therein may not be included in any other website without the prior written consent of Casino8.com.

15.6. You agree not to use any automatic or manual device to monitor the Website pages or any content therein.

15.7. Any unauthorized use or reproduction may be prosecuted in accordance of applicable law.

## 16. Promotions: Terms and Conditions

16.1. Every individual promotion will come with its own set of specific promotional terms and conditions (the “Promotional Terms”). You should therefore read these Terms in combination with the applicable Promotional Terms for any competition, bonus or promotion you wish to enter.

16.2. By participating in promotions you agree to be bound by these Terms and Promotional Terms.

16.3. If for any reason, a promotion does not have the Promotional Terms, such promotion will by default be governed by these Terms.

16.4. Each of the Promotion Terms regulating the implementation of any promotion is independent of the rest of the Terms. In case if one of the provisions being unsuitable or incorrect, the remaining provisions remain in force.

16.5. Participation in a promotion will be deemed to constitute full and unconditional acceptance of the Terms which includes these Promotional Terms and any applicable Promotional Terms and that our decisions are final and binding in all respects.

16.6. Casino8.com reserves the right to terminate or cancel any current promotion without prior notification. Any user who infringes the Promotional Terms will be disqualified from any reward derived from said promotion.

16.7. Casino8.com has the rights to withhold any credits, bonuses, coupons, loyalty points or prizes awarded as part of a promotion at its own discretion.

17. Communication and Information

17.1. Casino8.com has the right to communicate with its users by e-mail, SMS, chat, Whatsapp, social media, mobile phone, Internet browser notification or mobile application, at its sole discretion.

17.2. You have a duty to keep yourself informed about these Terms and any changes, which will be kept up to date on the Site. Updated versions shall always prevail.